

TollFreeNumbers.com

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Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, SW, Room TW-A325
Washington, DC 20554

April 22, 2018

Re: WC Docket No. 17-192, CC Docket No. 95-155

Dear Ms. Dortch,

I'm just writing to express an UN-Happy Anniversary to the 833 process. One year ago yesterday in DA-17-382A1, the FCC said it "would initiate a proceeding to consider whether to adopt new toll free number assignment methods..." I guess the mistake I made was assuming that the government would actually do more than initiate a proceeding.

7. After the 833 code opens, the Bureau anticipates that the Commission will initiate a proceeding to consider whether to adopt new toll free number assignment methods or continue its firstcome, first-served policy for 833 and any other available toll free numbers for which there are mutually exclusive requests. Alternative assignment methods could include, for example, assignment by auction or lottery. Pending the outcome of this proceeding, all 833 numbers placed in unavailable status in the toll free database due to mutually exclusive requests during the pre-code opening period will remain in that status

You'll have to forgive my frustration because I have had to deal with customers that wanted these 833 numbers. I say "wanted" because most of the real customers have given up and forgotten about this. The ongoing delay has only proven, at least to me, why the government shouldn't be in charge of anything market related, and may be one of the best reasons why the government shouldn't attempt to change or administer anything.

I've been the biggest advocate for the 833 process and while I do appreciate the good intentions of the FCC, I also have to say that the result so far has done nothing but hurt the customers, and the industry.

April 22nd last year was the date that 833 numbers were initially supposed to be released, that is until April 21st when you started this new process. We'll give you the benefit of the doubt and say the actual birthday of 833's is June 3rd, and we can't declare your new process a FAILURE if you complete it by then. If you care about the customers, let's move forward and actually do something here to help them.

Very sincerely,


Bill Quimby
President of TollFreeNumbers.com